

The General Management declares that the Policy aims to fully satisfy its Customers with the supply of products/services that conform to the specifications requested, to protect the environment by preventing or mitigating negative environmental impacts and to continuously improve corporate processes.

For this purpose, the Management is actively committed to supporting and sharing the following general principles, identifying and updating:

- the organisational context in which it develops its business, defining the internal and external factors that can influence the ability to achieve the expected results;
- the needs and expectations of the stakeholders;
- the risks and the opportunities with regard to the organisational context, the environmental aspects and the needs and expectations of the stakeholders, with specific reference to business continuity.

De Rigo Refrigeration Srl believes that the need to pursue continuous improvement through organisational and management processes is of strategic importance and thus sees such processes as permanent goals for the involvement of all corporate levels.

De Rigo Refrigeration Srl, aware of how extremely important it is to guarantee customer satisfaction, to safeguard and protect the environment, and to protect the health and safety of workers, undertakes to adopt the actions listed below:

- assure the continuous improvement of management and production processes with the use of Lean Management;
- assure customer satisfaction by deploying its energy, skills and resources to understand their legitimate demands;
- guarantee the company's growth and development, maintaining adequate profitability and financial solidity;
- assure the satisfaction of the human resources, encouraging professional growth and promoting the spirit of initiative;
- act in order to contribute to the implementation of the policy for the development of sales and product marketing opportunities.

Furthermore, De Rigo Refrigeration Srl endeavours to:

- comply with the legal requirements and other applicable requirements;
- provide safe and healthy working conditions for the prevention of work-related injuries and diseases;
- eliminate hazards and reduce risks to occupational health and safety;
- encourage the consultation and participation of workers and, where appointed, workers' representatives;
- with reference to the chemical substances required for production and the maintenance of its establishment, choose, if possible, those that are less hazardous for people and the environment, scrupulously control their consumption, and manage them so as to safeguard the health and safety of workers and protect the environment;
- contain and/or reduce the noise produced by its systems, minimising the exposure of workers and the emission of noise to the external environment;
- make all reasonable effort to contain the generation of waste, with particular reference to hazardous waste, starting at the source and promoting, where possible, the re-use, recycling and recovery of raw materials;
- avoid wasting and unnecessarily consuming water and energy resources;
- comply, whenever this is possible, with environmental criteria when choosing packaging and consumables;
- assess in advance new processes, technologies, activities and services in order to correctly identify their aspects that relate to workers' health and safety and the environment and their effects thereon; assure their control, also with the goal of improving environmental performances;
- assure the involvement of management in the policy and objectives related to the environment and to workers' health and safety;
- appropriately monitor and assess the effectiveness of measures for the environment and for the health and safety of its employees and endeavour to constantly improve them;
- assure the adoption of correct environmental behaviours by suppliers and companies who/that work on behalf of the organisation, in line with the organisation's environmental policy and procedures;
- when it comes to choosing new materials, new systems or modifying processes, insert the evaluation of the related environmental and occupational health and safety aspects in the decision-making process, preventing negative impacts on the environmental performances and improving them, where possible;
- adopt better techniques and measures for the prevention and control of emergencies;
- introduce appropriate environmental and safety management control and audit methodologies;
- subject the policy and the system's application to regular review, in order to assess their correctness and effectiveness with a view to continuous improvement;
- adopt an open and constructive attitude towards the public, the users, the public authorities and the other stakeholders.

The main goal, therefore, continues to be the dissemination of the Policy to everyone who works for the organisation or on its behalf and making it available to the public and to everyone who requests it.

Sedico, 5 July 2021

CEO
Paolo Zenatto